



EJI SHOP TERMS & CONDITIONS

Eji Shops is a platform that enables businesses to get free online shops. Businesses can add products and customize their shops with their logo and brand colours. Shop link can then be shared with customers to take orders. No need to go back and forth on DMs and remember orders and customer addresses. The app does the work for you so that you can focus on your product.

For the purposes of these Terms, 'Business' refers to the business that creates their online shop on Eji Shops and 'User' shall mean any natural or legal person (including any legal heirs, administrators or successors) who has agreed to become a user of the Platform by accessing or using the Platform and purchasing items from the Business.

Terms & Conditions for the **Payment Gateway** are stated below:

1. Some businesses have enabled Payment Gateway (PG) services so User will see option to make payment through PG.
2. PG charges are borne by the User and are less than 2% depending on the payment instrument used. Charges will be displayed while making the payment. This payment fully goes to the PG service provider.
3. PG payment through UPI is free.
4. For any reason if there is an issue from PG side or the order is cancelled by the Business, the deducted payment will be refunded within 5-7 business days.
5. For concerns with payments contact Eji Whatsapp Support at 9150604444 or email us on support@empowerji.com.