



EJI SHOP TERMS & CONDITIONS

Eji Shops is a platform that enables businesses to get free online shops. Businesses can add products and customize their shops with their logo and brand colours. Shop link can then be shared with customers to take orders. No need to go back and forth on DMs and remember orders and customer addresses. The app does the work for you so that you can focus on your product.

For the purposes of these Terms, 'Business' refers to the business that creates their online shop on Eji Shops and 'User' shall mean any natural or legal person (including any legal heirs, administrators or successors) who has agreed to become a user of the Platform by accessing or using the Platform and purchasing items from the Business.

Terms & Conditions for the **Business** are stated below:

1. All items showcased in your shop should be genuine
2. Businesses should honour the prices listed in the shop
3. Delivery charges should be specified to customers
4. Delivery of product can be managed privately by the business. Soon the logistics partners will be integrated in Eji Shops and business is free to use any of them.
5. Businesses will use good quality ingredients and ensure no harm comes upon end user by consuming or using their products.
6. For payments received external to Eji Shops, the business has to update the system to reflect the right status
7. For payments received through payment gateway integrated on Eji Shops, payment gateway charges are borne by the end User.
8. If payment is received through integrated payment gateway, payout can be scheduled only after the order is successfully delivered.
9. Payout charge of INR15 will be deducted from every payout made to the business account. This charge includes payment gateway settlement charge and Eji Shops convenience fee.
10. Return and refund of items already delivered must be fully managed by the business.



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Eji Shops **does not** support shops belonging to the following areas:

1. Alcohol
2. Adult content
3. Counterfeit goods or materials
4. Currency
5. Live animals
6. Hazardous material or chemicals forbidden for common use
7. Narcotic Drugs and Psychotropic Substances
8. Over the counter & Prescription medication for humans/animals
9. Stolen products
10. Any other items deemed illegal by the law